

**ARCC/ATC Strategic Planning Taskforce:
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As part of the Strategic Planning Taskforce Committee I (Dawn Alexander-Payne) surveyed students in six classes, HIST2211, HIST2221, HIST1121, HIST1141, HIST1110 and MATH0205. Each class was asked a combination of five of the following questions:

Question 1: What is the strength of Anoka Ramsey Community College (Cambridge)?

Overwhelmingly the top five answers were:

- 1) Facilities (including location, lawns, layout, open land, cleanliness)
- 2) The professors (friendly, kind, helpful, want students to succeed, good).
- 3) Cost of tuition.
- 4) Smaller classes/smaller student body/small campus.
- 5) Flexible schedule options (class time, online, night classes)

Other answers of note included: Tutoring Center/Academic Support, parking, open lab time, advising and campus security.

Question 2: What are the weaknesses of Anoka Ramsey Community College?

- 1) Not enough or variety of courses or programs offered; programs change too often; cancellation of classes; forced to drive to Coon Rapids; no technical classes; class time conflicts
- 2) Professors – don't care/outdated/not professional/not good/not enough variety of teachers for each subject
- 3) Not enough community (student activities, student space)
- 4) Café too expensive
- 5) Advising

Other responses of note included: parking, no salt in the parking lot, no gym, bookstore too expensive, and lab hours

Question 3: Have you taken an online an online course? How would you rate your experience?

The number of students who rated the experience good or bad was roughly equal. Below are the top 5 experience responses - only one was positive:

- 1) Professors need to communicate with students more effectively/immediate feedback desired/need clearer directions
- 2) Loved the ability to do classwork on own time/flexibility
- 3) D2L problems/not enough tech support
- 4) Does not do a good job of emulating the classroom experience
- 5) Online classes are essentially self-learning which is a negative/did not learn anything

Question 4: What are the barriers preventing you from succeeding in class or completing a degree?

- 1) None (by a wide margin)
- 2) Job and school/job conflicts with work times
- 3) Self-esteem issues/personal struggles
- 4) Constant change in the programs (particularly the nursing program)
- 5) Professors are not good

Other responses included: No criminal justice program, lack of studying/time management, Math

Question 5: Why did you take a night class? What factors should Anoka Ramsey take into consideration when planning night classes?

- 1) Personal schedule/convenience
- 2) Prefer night over morning classes/work better at night
- 3) Works with job schedule
- 4) Needed class
- 5) Only class open

Question 6: What technology would you like to see incorporated at Anoka Ramsey Community College?

- 1) Apple friendly/iPads for students/classes that use iPads (overwhelmingly top answer)
- 2) Smart Boards
- 3) Tablets with eBooks for classes
- 4) Rentable laptops
- 5) Apps for checking grades, schedule, student audit of program

Question 7: What is the one thing you would like to see incorporated into the Anoka Ramsey Community College experience that would help make it the "college of choice"?

- 1) More program areas/classes/4-year degree programs/ to include: Agriculture, Criminal Justice, photography, ROTC
- 2) 24-hour student resources (labs, counseling, library, advising)
- 3) More sports (hockey, swimming, fencing, faculty-student sport events)
- 4) More community building (monthly parties, year-end party, movie days, more extra-curricular activities)
- 5) Dorms

Other responses included: nap rooms, coffee shop in a quiet study area, group study rooms