ARCC – Coon Rapids p.m.

RECOMMENDATIONS ARCC p.m.

1. Define "Alignment" Planning:
    a) Who is affected?
    b) When is the End Date?
    c) "Alignment" sounds ambiguous
2. Permanently fill positions rather than the n "plugging holes".
   Happy Employees=Great Customer Service
3. More streamlined procedures to help maintain good customer service.
4. Same procedure for all 3 campuses.
5. Adequate staffing to meet student needs.
6. Clear and open communication between management, staff, & departments.
7. Student accessibility to resources and programs.
8. Leadership will communicate a clear alignment plan to Staff & Faculty.
9. Establish cross campus/colleges policies & procedures to ensure Faculty, Students, & Staff expect actions are met.
10. Develop a student success plan to ensure student retention & provide training to Staff & Faculty on how to deliver it.
11. Communication:
    a) How info is disseminated
    b) Cross campus policies/procedures
    c) Planning
12. Unwavering Commitment to Student success:
    a) Customer Service
    b) Fulfilled and engaged employee

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STRENGTHS ARCC p.m.

1. Multiple locations for learning
2. Compassionate commitment to Students
3. Cost/Affordability
4. Flexibility and Convenience in scheduling
5. Facilities that benefit academics, artistic, & physical health

WEAKNESS ARCC p.m.

1. Alignment confusion
2. Lack of Staffing
3. Communication Policy/Procedure Reputation

OPPORTUNITIES ARCC p.m.

1. Collaboration
    a) Community, local business, HS, families, etc.
2. Promote Accomplishments
    a) Past and future
3. Full Merger
4. Articulations with 4 years

THREATS ARCC p.m.

1. Economy
2. Budget
3. Competition – private, 4 year, online, for-profit, 2 year
4. Not willing to change
5. Enrollment – low, pressure
6. Rumors