



**STUDENT SUPPORT SERVICES**

Student Success Center, Suite 190

Information ..... (763) 576-4830

HOURS OF OPERATION - M T W Th ..... 7:30 a.m. to 6 p.m.  
 F ..... 7:30 a.m. to 4 p.m.

**COUNSELOR**

- Academic, career, and personal concerns counseling.
- Academic planning assistance for Post Secondary Enrollment Options (PSEO) students.
- Walk-ins welcomed, appointments have priority.

for appointment ..... (763) 576-4830

Counselor Elena Favela (direct) ..... (763) 576-4795  
 efavela@anokatech.edu

Counselor Winston Minor Jr. (direct) ..... (763) 576-4989  
 wminor@anokatech.edu

Success Center, Suite 190

**OFFICE HOURS**

M T W Th F ..... 8:30 a.m. to 4:30 p.m.

**OFFICE ON DISABILITIES**

- Accommodations and service delivery provided for students with a documented disability.
- Call for appointment. Bring documentation to your scheduled meeting.

for appointment ..... (763) 576-4830

Linnea Janas (direct) ..... (763) 576-4882  
 ljanas@anokatech.edu

Success Center, Suite 190, Room 190-L

**OFFICE HOURS**

T ..... 8 a.m. to 4:30 p.m.

**STUDENT SUCCESS COACHES - Suite 190**

- Take StrengthsQuest to learn your Top Five Strengths.
- Develop and apply your Strengths.
- Create a personalized success plan to reach your academic, career or personal goals.
- Walk-ins welcomed, appointments have priority.

for appointment ..... (763) 576-4830

Craig Asche (direct) ..... (763) 576-4751  
 Jacqueline Quintanilla (voicemail only) ..... (763) 576-4779

Ziomara Cervantes (voicemail only) ..... (763) 576-4742  
 successcoach@anokatech.edu

M T W Th ..... 8 a.m. to 6 p.m.

F ..... 8 a.m. to 4 p.m.

**PEER TUTORING PROGRAM**

- Improve academic performance in technical coursework by working with a Peer Tutor. Free service.
- Peer Tutors are faculty-recommended, exceptionally knowledgeable fellow students enrolled in the same program as you.
- Peer Tutor schedules are available at the ARC reception desk.

Information ..... (763) 576-4830

Peer Tutor Coordinator Julie Packer (direct) ..... (763) 576-4794  
 jpacker@anokatech.edu

Success Center, Suite 190, Room 190-B

**OFFICE HOURS**

M T W Th ..... 8 a.m. to 4:30 p.m.

F ..... 8 a.m. to 3:30 p.m.

**MATH LAB - Room 173**

- Free service for students seeking assistance with math.
- Drop-in tutoring provided by Math Lab Assistant, retired math instructor, and Peer Tutors. All math offered at Anoka Technical College is supported.
- One-on-one tutoring with the Math Lab Assistant can be signed up for in the Math Lab. Appointment times during these hours: Monday through Thursday, 2 to 4 p.m., and Fridays, 10:30 a.m. to 12:30 p.m.

Math Lab Assistant Gary North ..... (763) 576-4907  
 gnorth@anokatech.edu

Math Lab Hours

M ..... 7 a.m. to 7 p.m.

T ..... 7 a.m. to 7 p.m.

W ..... 8:30 a.m. to 7 p.m.

Th ..... 8:30 a.m. to 7 p.m.

F ..... 9 a.m. to 2 p.m.

**WRITING CENTER - Room 130**

- Free service for students seeking assistance with writing.
- Online tutoring also available at our online Desire2Learn site. Log in to D2L at <https://anokatech.ims.mnsuc.edu> with Username "atcwriting" and Password "atcwriting." Turn-around time is 24-48 hours.

English Faculty Diana Ostrander (direct) ..... (763) 576-4889  
 dostrander@anokatech.edu

**WRITING CENTER HOURS**

M T W Th F ..... 8 a.m. to 4 p.m.

Later sessions available by appointment

**CAREER CENTER - Suite 190, Room 190-K**

- Staffed by a representative from the Minnesota WorkForce Center-Anoka County.
- Employment services providing job postings, referrals, assistance with resumes, and job search.

Arlys Hengemuhle (direct) ..... (763) 576-4783  
 ahengemuhle@anokatech.edu

Student Success Center, Suite 190

OFFICE HOURS ..... varies, appointments preferred

<p><b>METRO NORTH ADULT BASIC EDUCATION (ABE)</b></p> <ul style="list-style-type: none"> <li>• Free program. Begin by attending Adult Basic Education Orientation.</li> <li>• Prepare for college.</li> <li>• Improve basic reading, writing, and math skills.</li> <li>• Prepare for your GED.</li> <li>• Prepare for Accuplacer testing and retesting.</li> <li>• English Language Learning (ELL) to improve English skills.</li> <li>• Workplace education.</li> </ul>	<p>Metro North ABE Information ..... (763) 576-4722  Terri Cleveland, Voice Mailbox 1 ..... (763) 576-4722</p> <p><b>ABE Orientation</b>  MON at 9 a.m. or WED at 5 p.m.  Success Center, Suite 190, Room 190-O  No appointment necessary</p> <p>ABE HOURS OF OPERATION  Current ABE calendar is posted at <a href="http://www.anokatech.edu">www.anokatech.edu</a>  and displayed at the Success Center Information Desk.</p>
<p><b>GED REGISTRATION AND ORIENTATION</b></p> <ul style="list-style-type: none"> <li>• For individuals who have already completed their GED review and are ready to take their GED test.</li> <li>• \$80 fee, pay in cash or by check in classroom.</li> </ul>	<p>Metro North ABE Information ..... (763) 576-4722  Tom Helmrich (GED Information Line) ..... (763) 433-4054  Academic Resource Center Room 179  WED from 4:30 to 5:40 p.m.  No appointment necessary</p>
<p><b>GED TESTING</b></p> <ul style="list-style-type: none"> <li>• For individuals who are registered to take their GED test.</li> </ul>	<p>Metro North ABE Information ..... (763) 576-4722  Angel Bourque, Kristen Hammer  (GED Information Line) ..... (763) 433-4054</p> <p>Room 125 TUES - 10 to 11:30 a.m. and 11:45 a.m. to 2 p.m.  Room 152 WED - 4:30 to 6:15 p.m. and 6:15 to 8:30 p.m.  Room 136 2nd SAT every month - 9:30 a.m. to 1:15 p.m.</p>
<p><b>READING AND LANGUAGE LAB</b></p> <ul style="list-style-type: none"> <li>• For those seeking individual assistance with reading skills.</li> <li>• Free service.</li> <li>• Begin by attending Adult Basic Education (ABE) Orientation session MON at 9 AM or WED at 5 PM in the Success Center, Suite 190, Room O.</li> <li>• Orientation appointment not necessary.</li> </ul>	<p>Metro North ABE Information ..... (763) 576-4722  Reading Specialist Kathy Lundquist ..... (763) 576-4728  klundquist@anokatech.edu</p> <p>Student Success Center, Suite 190, Room 184  <b>READING AND LANGUAGE LAB HOURS</b>  Current ABE calendar is posted at <a href="http://www.anokatech.edu">www.anokatech.edu</a>  and displayed at ARC Information Desk.</p>
<p><b>ASSESSMENT TESTING CENTER</b></p> <ul style="list-style-type: none"> <li>• Accuplacer Computerized Placement Test for new students.</li> <li>• Pretest for Nursing Assistant / Home Health Aide, Sterile Processing, or Phlebotomy - view Walk-in Test Schedule.</li> <li>• Evening testing noted on Walk-in Test Schedule posted at <a href="http://www.anokatech.edu">www.anokatech.edu</a></li> </ul> <p>TESTING CENTER HOURS  M T W Th F ..... 7:30 a.m. to 4 p.m.</p>	<p>Academic Resource Center Room 185  Ginny Keifenheim (direct) ..... (763) 576-4761  vkeifenheim@anokatech.edu</p> <p><u>Walk-in Test Schedule</u>  Mondays, Wednesdays, Thursdays  Sign-in opens at 8 a.m.  Sign-in closes at 1 p.m.  Room closes at 3:30 p.m.  No testing any day where classes cancelled or college closed.</p>
<p><b>VETERANS CENTER</b></p> <ul style="list-style-type: none"> <li>• Veterans to College (V2C) - Anoka Technical College Veteran and Family Support Program.</li> <li>• Connect veterans, reservists, and their families to information and support services needed to successfully achieve educational goals.</li> </ul>	<p>Information ..... (763) 576-4700  Kimberly Roan (direct) ..... (763) 576-4813  kroan@anokatech.edu  Veterans Resource Center, Room 333  <b>VETERANS CENTER HOURS</b> ..... varies, schedule posted on site  Charles Egerstrom, Metro Regional Coordinator(763) 433-1113  cegerstrom@anokaramsey.edu</p>
<p><b>QUESTIONS or CONCERNS</b></p>	<p>for appointment ..... (763) 576-4830  Gary Schindler, Dean of Student Affairs  gschindler@anokatech.edu</p>

This information is available in alternative formats by calling (763) 576-4700. TTY users can call Minnesota Relay at (800) 627-3529.  
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