

Field Service Technician - Automated Packaging Equipment

About Us: MGS Machine Corporation is a manufacturer of state-of-the art, custom engineered packaging systems. When we say we're "putting our best on the line", it goes way beyond equipment and technology. We're also talking about our people - true industry pros who've done it all, and bring their unique common sense and creativity to every project. Since our founding in 1979, we've built a team of end-of-line packaging experts who keep MGS on the cutting edge. We've also created a culture where innovation is rewarded and customer service is a way of life.

About the Opportunity: Our field service technicians travel nationally and internationally on service, PM and installations for our custom-designed automation equipment. Our field service team agrees that the job stays interesting because of the wide range of applications and our varied customer base. Service calls include:

- troubleshoot and diagnosis of operating issues
- review schematics for PLC ladder logic, HMI or Servo
- implement repairs
- training of operators and technicians
- collaborate with home office service & engineering team on resolution

Back at the office service techs catch up on trip follow-up, parts requests and assists our parts department with service part kit prep. Field service technicians also participate in our after hours phone rotation

About the Requirements: Qualified candidates will have 2+ years prior field technical experience maintaining &/or repairing automated packaging equipment. A related two year degree and high familiarity with motion control, PLCs, HMI touch screens required. This position requires 60 - 75% national & international travel. All candidates must have a valid passport & valid driver's license with an insurable driving record.

Compensation: Salary and travel incentive/per diem. Full Benefits.

To Apply: fieldtech@redseat.com

Date Posted: Wednesday, October 28th 2009

Company: MGS Machine Corporation. Maple Grove, MN

Contact: Interested applicants please forward your resume to our hiring resource, Red Seat. Red Seat is not a recruiter or employment agency but a contract HR company assisting us in the hiring process. fieldtech@redseat.com For more info on this position, call Red Seat direct at (952)-893-0020. We will confirm receipt of your resume within two business days.