



Intercultural Communication

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The American Family: Reflecting a Changing Nation. Cynthia Becker. Detroit: Thomson Gale, 2005. HQ536 .A548 2005

Britain. Paul Norbury. London: Kuperard, 2007. DA 110 .N67 2007

The author describes communication, spoken and unspoken as well as leisure, social and cultural life.

China: A Quick Guide to Customs & Etiquette. Kathy Flower. London: Kuperard, 2006. DS 721 .F45 2006

The author provides essential information on attitudes, beliefs, and behavior in China.

China, Japan, Korea: Culture and Customs. Ju Brown. North Charleston, SC: BookSurge, 2006. DS721 .B76 2006

"...emphasizes the changing culture of this area of the world. The authors make use of each countries language when discussing words or phrases to give a reader a simple introduction of proper pronunciation and terms..." ~jacket back

Culture and Customs of Liberia. Ayodeji Olukoju. Westport, CT: Greenwood Press, 2006. DT629 .O45 2006

Religion and worldview -- Literature and media -- Art, architecture, and housing -- Cuisine and traditional dress -- Gender roles, marriage, and family -- Social customs and lifestyle -- Music and dance.

East Africa. Mary Fitzpatrick. Oakland, CA.: Lonely Planet, 2006. DT365.17 .F58

In-depth authoritative guidebook.

Essential Do's and Taboos: The Complete Guide to International Business and Leisure Travel. Roger Axtell. Hoboken, N.J.: John Wiley, 2007. G156.5 .B86 A98 2007

European Business Customs & Manners. Mary Murray Bosrock. Minnetonka, MN: Meadowbrook Press, 2006. HF5389.3.E85 B67 2006

Germany: A Quick Guide to Customs & Etiquette. Barry Tomalin. New York: Random House, 2006. DD 61 .T76 2006
information on attitudes, beliefs, and behavior ensuring that you are aware of basic manners, common courtesies, and sensitive issues.

Global Business Etiquette : A Guide to International Communication and Customs. Jeanette Martin and Lillian Chaney. Westport, CT: Harcourt Ed., 2008. HF5389 .M375 2008

The Hard Truth about Soft Skills: Workplace Lessons Smart People Wish They'd Learned Sooner. Peggy Klaus with Jane Rohman and Molly Hamaker. NY: Collins, c2007. HD30.3 .K584 2007

India. Nicki Grihault. NY: Random, 2006. DS 421 .G82 2006

This concise guide tells you what to expect, how to behave, and how to establish a rapport with your hosts.

Intercultural Communication. Susan Eckert. Mason, OH: Thomson/South-Western, 2006.

Japanese Business Culture and Practices. Jon P. Alston. NY: iUniverse, 2006. HF5389.3 .J3 A47 2005

Focuses on the principles of Japanese culture that influence business-related behavior, including the way executives develop loyalty among workers.

Kenya. Jane Barsby. London: Kuperard, 2007. DT433.52 B3 2007

Provides essential information on attitudes, beliefs, and behavior in Kenya.

Kiss, Bow or Shakes Hands. 2nd ed. Terri Morrison. Avon, MA: Adams Media, 2006. HF 5389 .M67 2006

This is a guide to doing business more than 60 countries. It provides cultural overview, tips for doing business, negotiating strategies, protocol and offers hints to know before you go.

Knowing China. Gregory C. Chow. Riveredge, NJ: World Scientific, 2004. DS735 .C52 2004

Some facets of China's history -- Culture and daily life -- The economy -- The Chinese people -- Education, science and technology -- Government system and performance -- Hong Kong and Shanghai : two modern cities -- A country for tourists -- US-China relations

Korea. James Hoare. London: Kuperard, 2007. DS 904 .H628 2005b

The guide is full of fascinating as well as common sense tips to help you feel confident during your visit. It describes the historical, religious, and political background of Korea and life at home.

Mexico: A Quick Guide to Customs & Etiquette. Guy Mavor. NY: Random House, 2006. F1210 .M388 2006

Offers insights into Mexican culture and society. Provides do's, don'ts, and taboos as well as customs, values, and traditions.

Mexicans & Americans: Cracking the Cultural Code. Ned Crouch. Yarmouth, ME: Nicholas Brealey Pub., 2004. GN560.M6 C76 2004

Understanding the most critical elements that determine what works and what doesn't when Mexicans and Americans come together in business: our different views of time, of space, and our construction and use of language.



Multicultural Manners : Essential Rules of Etiquette for the 21st Century. Norine Dresser. Hoboken, N.J. : John Wiley & Sons, 2005. BJ1854 .D75 2005

Dresser identifies key cross-cultural hot spots and suggests methods that foster respect for diversity. The do's and don'ts of successful business and social interaction with people from different cultures. Appropriate etiquette regarding body language, food, child rearing, clothing, word choices, colors, entertaining, romance, and gift giving.

Russia. Anna King. NY: Random House, 2007. DK510.762 .K56 2007

Same Words, Different Languages: Why Men and Women Don't Understand Each Other and What To Do About It. Barbara Annis. London: Piatkus, 2003. P120 .S48 A55 2003

South Africa: Culture Smart. David Holt-Bidde. London: Kuperad, 2007. DT 761 .H65 2007

Contents include: customs, values, and traditions; historical, religious, and political background; life at home; leisure, social, and cultural life; eating and drinking; do's, don'ts, and taboos; business practices; communication, spoken and unspoken.

Swahili. Martin Benjamin. London: Lonely Planet, 2005. DT761 .H65 2007
Conversation and phrase book.

Ukraine: A Quick Guide to Customs & Etiquette. Anna Shevchenko. London: Kuperard, 2005. DK508.4 .S44 2005

USA: A Quick Guide to Customs & Etiquette. Gina Teague. London: Kuperard, 2004. E161 .T43 2004
Author includes chapters on Land & People, Values & Attitudes, Customs and Traditions, Americans at Home, Time Out, Traveling, Business, Briefing and Communicating.

The World's Business Cultures and How to Unlock Them. Barry Tomalin. London: Thorogood, 2007. HF 5389 .T66 2007
Includes special chapters on: China, USA, Germany, UK, Russia, India, Brazil, France, Italy, and Japan.