

Program Information

Font-line supervisors and managers are critical to organizational effectiveness and are essential personal in business and industry. The Quality Management certificate prepares learners to develop foundational and operational knowledge of the continuous process improvement and quality management function, including total quality management and quality management function, including total quality management, Six Sigma, Lean, Kaizen, 5s, and project management. Both theory and practice are explored in depth. Learners complete essential coursework and a final applied project in partnership with an actual organization’s continuous improvement and quality management strategies and initiatives.

Program Learning Outcomes

1. Apply effective diversity strategies in a global workplace.
2. Demonstrate critical and analytical thinking skills.
3. Practice professional behavior and interpersonal communication skills.
4. Develop and implement change strategies.
5. Demonstrate visionary leadership.
6. Apply ethical marketing, management, and organizational theories.
7. Apply human resource management practices.
8. Plan, prepare, and deliver effective oral and written communications.
9. Demonstrate financial management skills.
10. Utilize current technology in the workplace.
11. Apply customer-focused strategies.
12. Apply continuous improvement strategies by exercising creativity and innovation.

Industry and Career Outlook

The supervisory field covers all areas of the private and public sector. Business and industry consistently seek out qualified employees who can move into the supervisory ranks. Anoka Technical College’s Supervisory Management program prepares individuals to perform successfully as supervisors.

Wage information is available from the [Minnesota Department of Employment and Economic Development](#).

Program Start Dates

Fall Semester.....August
 Spring SemesterJanuary

Course Prerequisites

Some courses in this program may require a prerequisite. Please see [course descriptions](#) for more details.

Program Sequence

Fall Semester	7
<input type="checkbox"/> SMGT 1624 Quality Tools & Creativity	3
<input type="checkbox"/> SMGT 1626 Management of Safety	2
<input type="checkbox"/> SMGT 2600 Accounting for Non-Financial Managers	2
Spring Semester	9
<input type="checkbox"/> SMGT 1628 Documentation/Written Communication Skills ..	2
<input type="checkbox"/> SMGT 2602 Project Management/Problem Solving	3
<input type="checkbox"/> SMGT 2604 Leadership Development	2
<input type="checkbox"/> SMGT 2640 Quality Management Capstone.....	2

Graduation Requirements

Students must earn a cumulative 2.0 GPA or higher to be eligible for graduation from this program.

Faculty Contact

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For information on how to apply, to schedule a tour, or for service during summer hours, contact Enrollment Services at 763-576-7710 or EnrollmentServices@anokatech.edu

Also see: Supervisory Management AAS degree, Leadership certificate, and Human Resources certificate